## Number Seven Healthcare

## Person Specification - Support Worker



EXPERIENCE		
Essential	Desirable	
<ul> <li>Experience of supporting people with personal and home-based tasks and accessing the community.</li> <li>NB. This can include unpaid support, for example caring for children or</li> </ul>	<ul> <li>Experience of paid care work</li> <li>Experience of working with people who have care and support needs.</li> </ul>	
ABILITIES AND SKILLS		
Essential	Desirable	
<ul> <li>An QCF/NVQ Level 2 in Health and Social Care or equivalent. (or achieve within 12 months)</li> <li>Verbal communication skills in English.</li> <li>Skills in recording and presenting information</li> <li>Simple numeracy skills</li> <li>Skills in everyday household tasks</li> <li>Ability to work with people with personal care support needs</li> <li>Ability to enable people do things for themselves</li> <li>Ability to enable people regain or maintain basic living skills</li> <li>Ability to respond flexibly to the changing needs of service users</li> <li>Ability to work shifts (including evenings, weekends and public holidays)</li> <li>Ability to drive and willing to use own car for business purposes.</li> </ul>	<ul> <li>Ability to support people to maintain social contacts</li> <li>Ability to work effectively in a team</li> </ul>	

KNOWLEDGE		
Essential	Desirable	
<ul> <li>Understanding of issues facing people with disabilities, especially when living in a residential care home.</li> <li>Understanding of confidentiality and privacy.</li> </ul>	<ul> <li>Understanding of Equal Opportunities</li> <li>Understanding of health and safety issues in the home</li> </ul>	
PERSONAL QUALITIES		
Essential	Desirable	
<ul> <li>Commitment to the well- being of service users</li> <li>Good inter-personal skills</li> <li>Honest and reliable</li> <li>Commitment to maintaining high standards of care and support</li> <li>Commitment to work towards an QCF/NVQ qualification if not already qualified</li> <li>To maintain Continues Professional Development</li> </ul>	Positive employment health record.	